

## SOCAL FIRE RELIEF FUND WEB FAQs

### HOW DONATIONS ARE USED

#### **Where will my donation go? Who are the beneficiaries?**

The SOCAL Fire Relief Fund, a charitable services fund of the Entertainment Industry Foundation, will support the relief efforts of three main beneficiaries: the Los Angeles Fire Department Foundation, providing costly hydration backpacks for firemen and night vision goggles for helicopter pilots fighting the fires; L.A. Kitchen, providing food for first responders and people in shelters who have been affected by the fires; and the Humane Society of Ventura County, providing assistance for over 300 animals displaced as a result of the fires.

#### **How much of my donation will go directly toward helping Southern California Firefighters and victims of the wildfires?**

All net proceeds received from the public will be distributed to the designated beneficiaries and others working on fire relief efforts in Southern California.

#### **How can my charity apply for funds?**

EIF is not taking requests or applications for funding. Monies raised will support three main beneficiaries: the Los Angeles Fire Department Foundation, providing costly hydration backpacks for firemen and night vision goggles for helicopter pilots fighting the fires; L.A. Kitchen, providing food for first responders and people in shelters who have been affected by the fires; and the Humane Society of Ventura County, providing assistance for over 300 animals displaced as a result of the fires.

### GENERAL DONATION / WAYS TO DONATE

#### **How can I make a donation?**

There are three methods of donation:

**Online:** [SOCALFireRelief.org](http://SOCALFireRelief.org)

**Text:** Text **GIVE** to the number 50555 to give \$25. When prompted, reply to complete your one-time \$25 donation. Charges will appear on your wireless bill, or be deducted from your prepaid balance. All purchases must be authorized by account holder. Must be 18 years of age or have parental permission to participate. Message and Data Rates May Apply. Text STOP to 50555 to STOP. Text HELP to 50555 for HELP. Full Terms: [mGive.org/T](http://mGive.org/T). Privacy Policy: [mGive.org/P](http://mGive.org/P)

**Check:** Please make your check payable to the SOCAL Fire Relief Fund and send to the following address.

SOCAL FIRE RELIEF FUND  
10880 WILSHIRE BOULEVARD

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SUITE 1400  
LOS ANGELES, CA 90024

### **Can I donate through my mobile phone?**

Yes, you can donate through your mobile phone by texting GIVE to the number 50555 to give \$25. When prompted, reply to complete your one-time \$25 donation. Charges will appear on your wireless bill, or be deducted from your prepaid balance. All purchases must be authorized by account holder. Must be 18 years of age or have parental permission to participate. Message and Data Rates May Apply. Text STOP to 50555 to STOP. Text HELP to 50555 for HELP. Full Terms: [mGive.org/T](http://mGive.org/T). Privacy Policy: [mGive.org/P](http://mGive.org/P)

### **Can I get a receipt for my text donation?**

You will find a copy of your receipt for your text donation at [www.mgive.org/receipt](http://www.mgive.org/receipt) where you can print a copy of your receipt.

### **I have a question about my mobile donation. Who do I contact?**

If you have a question about your mobile donation, please contact mGive at 888-849-8863 or [care@mgive.org](mailto:care@mgive.org).

### **Can I mail in a cash donation?**

Unfortunately, we cannot accept cash donations.

### **Can I make a recurring donation?**

Recurring donations are not currently available.

### **Is there a minimum online donation amount?**

The minimum donation that the SOCAL Fire Relief Fund, a charitable services fund of the Entertainment Industry Foundation (EIF), a 501(c)(3) charitable organization, can process is \$5.

### **What will appear on my credit card statement?**

When you make a donation by credit card, a charge to "Entertainment Industry Foundation" will appear on your credit card billing statement.

### **Is my donation tax deductible?**

Yes, your donation is tax deductible to the fullest extent of the law and you will be given a receipt for U.S. tax purposes.

### **What is the SOCAL Fire Relief Fund Federal Tax ID number?**

The SOCAL Fire Relief Fund is a charitable services fund of the Entertainment Industry Foundation (EIF), a 501(c)(3) charitable organization. EIF's Federal Tax ID number is 95-1644609.

### **I donated, but did not get a tax receipt. What do I do?**

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E-mail receipts are sent out within 10 days of donating. If it has been longer than that and you still have not received an e-mail, please contact us at [info@eifoundation.org](mailto:info@eifoundation.org) to request a receipt.

If you did not provide an e-mail address, your receipt will be sent via USPS regular mail. This can take several weeks. If it has been longer than 4-6 weeks since you donated, please contact us at [info@eifoundation.org](mailto:info@eifoundation.org) to request a receipt.

### **I have a question about my donation, who do I contact?**

If you have a question about your donation, please contact us at [info@eifoundation.org](mailto:info@eifoundation.org) to request a receipt.

### **How secure is my credit card information?**

Industry standard security measures are used to keep your billing and credit card information secure and private. Please review the Entertainment Industry Foundation Privacy Policy available on the website.